

Welcome to

THE WOODLANDS HOTEL AND PINE LODGES

TEL:- 015395 34128

Dear Lodge Guest

On behalf of our entire staff, we would like to welcome you to our property. We are honoured that you have chosen to stay with us and we look forward to providing you with a memorable experience.

For your convenience the Woodlands Hotel offers an onsite Bar and Restaurant. Takeaway food is also available. A copy of the Takeaway Menu and a Sample Restaurant menu are in the pack.

Breakfast 8.30 am to 10.00am - £15.00per person For Full English with Tea or Coffee, Yoghurts, Fresh Fruit, Cereal, Apple or Orange Juice and Toast with preserves.

Bar Open from 2pm.

Restaurant and Takeaway Food available from 5pm (Pre-Booking is advisable for the restaurant).

You will find information on things to do and local attractions in the entrance to the hotel.

We sincerely thank you for choosing The Woodlands Hotel and Pine Lodges and hope you have a pleasant and comfortable stay.

Warmly

The Woodlands Team

TV INSTRUCTIONS

Use the remote to turn on the TV

Press SOURCE and select HDMI

Use the freesat remote to turn Box on

Blue light will show when on

Use the freesat remote to control the TV

As this is a Smart TV you will have access to various streaming APPs if you have your own account. Please remember to log out of your account prior to check out.

WI-FI

Wi-fi is charged at £5.00 per day. Please ask at reception for more information. If you have pre-purchased this with your booking you will find the username and password on the box near the TV.

FURRY FRIENDS

We are a very dog friendly property but we ask that your lovely pups are kept off the furniture especially the beds. To keep our property in the best shape we also ask to wipe the muddy paws before entering the property. As much as we are sure some dogs would love to climb into the bath for a soak we ask that they do not go in the bath as their claws can cause damage. Please clean up after your dog and keep on a lead as there maybe children playing on the green areas.

Dogs are welcome in the bar area and in the conservatory if you want to eat with us.

SAUNAS – OPERATING INSTRUCTIONS

Pull both cords outside the sauna

On the heater inside the sauna, there is one dial turn it to the first 1-4 depending how long you want it to be on

On the other side of the dial are number 1-8 this is for the timer in hours if you wish it to be hot when you return

There is a second dial to control how hot it is from low to high

You can now pour water on the coals once they are heated if you want steam

BREAKAGES

We understand that sometimes accidents do happen. If something does get broken during your stay please let us know as soon as possible.

ELECTRIC VEHICLES

Car charging is strictly prohibited. Any guests found using the electrical sockets inside or outside the property to charge their vehicle will be subject to a fine.

Also due to soaring costs of energy we ask our guests to use energy wisely. To keep our tariffs as low as possible for our guests please make sure lights are switched off when not in the lodge especially outside lights.

As the lodges are self catering we provide you with the basic essentials to get you started. If anymore products are needed then you will have to purchase them from a nearby store. (i.e toilet rolls, tea coffee etc).

CHECK OUT TIME

The checkout time for your stay is 10.00am.

To ensure the property is ready for the next guests please vacate the property on your day of departure at 10.00am .

We also request that you leave the lodge and its contents in a clean and tidy condition.

SMOKING

Our properties are strictly NO-SMOKING. Please smoke outside at all times this includes the use of e-cigs and vaporisers.

We kindly ask all of our guests to respect your neighbours and keep noise levels to a minimum especially during evening hours.

Local Amenities

Co-op – Grange Over Sands

Spar – Grange Over Sands

Tesco Local – Grange Over Sands

Higginsons The Butchers – Grange Over Sands

Asda – Kendal

Sainsburys – Kendal

Morrisons – Kendal

TAXIS

Grange Cars – 07867 881112

If you need to get in contact with us please do so on 015395 34128 or if reception is closed on 07827 718794 in an emergency.

The following attractions are all reasonably close to Woodlands Hotel and Pine Lodges:

- Grange-over-Sands - see grangeoversandstowncouncil.gov.uk
- Holker Hall and Gardens - see www.holker.co.uk
- Cartmel Village - see cartmelvillage.com
- Lakeside & Haverthwaite Steam Railway - see www.lakesiderailway.co.uk
- Levens Hall - see www.levenshall.co.uk
- Lakes Aquarium - see lakesaquarium.co.uk
- Windermere Lake Cruises - see www.windermere-lakecruises.co.uk
- South Lakes Safari Zoo - see www.southlakessafarizoo.com